

Daewoo Electronics Sales & Services (M) Sdn. Bhd. the exclusive distributor of DAEMA products in Malaysia hereby warrants and guarantees this product for a period of twelve (12) months against any defective workmanship and/or materials.

CONDITIONS OF WARRANTY

(Please study carefully)

1. This warranty applies to each new product purchased for domestic use in Malaysia from Daewoo authorized dealers, whereby the product has been supplied by Daewoo Electronics Sales & Services (M) Sdn. Bhd.
2. One year free repair service will be provided for defects arising from normal usage from the date of purchase. Except for wear and tear, there will be only one free replacement for the following parts;

Audio & Video Products

Audio head, Video head, optical pick up, picture tube, Motor and belt.

Home Appliances

Motor, Heater Elements, Selector switch, Thermostat, Magnetron, Transformer, PCB, Hermetically sealed compressor, Mechanical Timer. Subsequent replacements will be charged accordingly.

3. This warranty shall not apply in the following circumstances:
 - a) Antenna, cabinets, shelves, trays, button, knob, remote control, batteries, tape, headphones or accessories included/supplied with the products.
 - b) Damages caused by natural disasters-flood, fire, lightning, and pollution, attack by household pests, improper voltage and goods in transit.
 - c) Set tampered with altered in any way by any unauthorized technicians, subjected to accidents, misuse, abuse and operated contrary to the accompanying manual.
 - d) Serial number on the product removed, tampered with, or torn Warranty Seal.
 - e) Failure to present the warranty card/ invoice when servicing is required
 - f) Failure to send completed & correctly filled warranty cards to our company.
 - g) Alterations made against the actual information on warranty card.
 - h) Normal wear and tear, corrosion, rusting and stains.
 - i) Product being damaged due to commercial usage.
 - j) After 5 years from the production date.
4. Additional four(4) years guarantee for Hermetically Sealed Compressor used in Refrigerator and Air-condition, excluding the cost of labour and gas recharging. Only one free replacement within the warranty period from the date of purchased.
5. No outdoor service for small appliances or portability items.
6. This warranty does not extend to external and internal appearance of the product, as well as for industrial used.
7. This warranty card is not replaceable in event of loss.
8. Any product installed at a height and risk area which is inaccessible, Daewoo Electronics Sales & Service (M) Sdn. Bhd. will impose additional charges for the removal & repair.
9. Daewoo Electronics Sales & Service (M) Sdn. Bhd. may use and/ or reconditioned parts made by various manufactures in performing warranty repairs and replacing product. In the event that Daewoo Electronics Sales & Service (M) Sdn. Bhd. repairs or replaces a part/ product, the original warranty term for such product is not extended.